



Update_2_0_209

Clinical Reminders

VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP Install Guide

August 2021

Product Development
Office of Information Technology
Department of Veterans Affairs

Table of Contents

INTRODUCTION	1
INSTALL DETAILS	3
INSTALL EXAMPLE	3
POST INSTALLATION.....	6

Introduction

DESCRIPTION:

The Office of Mental Health and Suicide Prevention is making updates to this existing template based on user feedback and to improve data capture. Additional fields have been added to reflect clinical circumstances the field wants to be able to document. They have added health factors to support the development of metrics for various suicide prevention initiatives.

UPDATE_2_0_209 contains 1 Reminder Exchange entry:

UPDATE_2_0_209 VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP UPDATE

The exchange file contains the following components:

TIU TEMPLATE FIELD

TEXT (1-50 CHAR)R
VA-OSP ENTER NOTE
TEXT (1-30 CHAR) REQ
VA-WORDR
VA-WORD
OTHER NON-VA
OTHER TEXT
VA SP 3 LINES
VA-OSP RISK TABLE

HEALTH FACTORS

VA-REMINDER UPDATES [C]
VA-UPDATE_2_0_209
VA-SUICIDE RISK MANAGEMENT [C]
VA-SRM FU COVID19
VA-SRM FU OTHER REASON
VA-SRM FU VCL
VA-SRM FU HRF
VA-SRM FU PDE
VA-SRM FU SPED
VA-SRM UNABLE ATTEMPT OTHER
VA-SRM FU UNABLE RCS LETTER
VA-SRM LETTER SENT
VA-SRM FU AD REC
VA-SRM INELIG BY CHART REV
VA-SRM INELIG BY CONSULT
VA-SRM INELIGIBLE FOR CARE
VA-SRM FU CHART LETTER SENT
VA-SRM FU SP CONTINUED

VA-SRM FU VET DECLINED
VA-SRM FU DISCONTINUED OTHER
VA-SRM FU DISCONTINUED ENGAGED
VA-SRM FU DISCONTINUED
VA-SRM FU ENGAGED RES INPT
VA-SRM FU ENGAGED OUTPT
VA-SRM FU VA COMM PROV
VA-SRM FU NONVA COMM PROVIDER
VA-SRM FU VET CENTER
VA-SRM FU VA CARE
VA-SRM FU TX ENGAGEMENT
VA-SRM FU CHART REVIEW
VA-SRM FU UNABLE WELL CHECK
VA-SRM FU YES WELL CHECK
VA-SRM FU NO WELL CHECK
VA-SRM FU NO LETTER
VA-SRM FU LETTER
VA-SRM FU NO VM
VA-SRM FU VM
VA-SRM FU MISSED CALL FIRST
VA-SRM FU UNABLE CONTACT
VA-SRM FU TELEPHONE
VA-SRM FU F2F
VA-SRM FU CVT NON-VVC
VA-SRM FU CVT VVC
VA-SRM FU CVT NON-VA CONSENT NO
VA-SRM FU CVT NON-VA CONSENT YES
VA-SRM FU CVT NON-VA OR HOME-BASED
VA-SRM FU CVT VA CLINIC-BASED
VA-SRM FU CVT
VA-SRM FU SUICIDE RISK MITIGATION
VA-SRM FU LOW CHRONIC RISK
VA-SRM FU INTERMEDIATE CHRONIC RISK
VA-SRM FU HIGH CHRONIC RISK
VA-SRM FU LOW ACUTE RISK
VA-SRM FU INTERMEDIATE ACUTE RISK
VA-SRM FU HIGH ACUTE RISK
VA-SRM FU ADDL DETAILS
VA-SRM FU MH TX DISCUSSED
VA-SRM FU SUPPORT SYS
VA-SRM FU SP YES BARRIERS
VA-SRM FU NO BARRIERS
VA-SRM FU PROVIDE ROI
VA-SRM FU SP DECLINED
VA-SRM FU SP NOT CHANGED
VA-SRM FU SP CHANGED

VA-SRM FU SP REVIEW
VA-SRM FU SP NEW
VA-SRM FU RISK FACTORS
VA-SRM FU PROTECTIVE FACTORS
VA-SRM FU WARNING SIGNS
VA-SRM FU BEHAVIOR
VA-SRM FU IDEATION
VA-SRM FU RISK ASSESSMENT
VA-SRM FU CONTACT MADE

REMINDER SPONSOR

OFFICE OF MH AND SUICIDE PREVENTION
MENTAL HEALTH SERVICES

REMINDER TERM

VA-REMINDER UPDATE_2_0_209

REMINDER DIALOG

VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP

Install Details

Installation:

=====

This update can be loaded with users on the system. Installation will take less than 5 minutes. This update is being distributed as a web host file. The address for the host file is:

https://REDACTED /UPDATE_2_0_209.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

Install Example

To Load the Web Host File. Navigate to Reminder exchange in Vista

```
+          + Next Screen  - Prev Screen  ?? More Actions  >>>
CFE  Create Exchange File Entry  LHF  Load Host File
CHF  Create Host File           LMM  Load MailMan Message
CMM  Create MailMan Message     LR   List Reminder Definitions
DFE  Delete Exchange File Entry LWH  Load Web Host File
IFE  Install Exchange File Entry RI   Reminder Definition Inquiry
IH   Installation History       RP   Repack
Select Action: Next Screen// LWH  Load Web Host File
Input the URL for the .prd file: https:// /UPDATE_2_0_209.PRD
```

At the **Select Action:** prompt, enter **LWH** for Load Web Host File

At the **Input the url for the .prd file:** prompt, type the following web address:

https://REDACTEDhttps /UPDATE_2_0_209.PRD

You should see a message at the top of your screen that the file loaded successfully

Search and locate an entry titled **UPDATE_2_0_209 VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP UPDATE** in reminder exchange.

+Item	Entry	Source	Date Packed
189	UPDATE_2_0_209 VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP UPDATE		08/05/2021@08:55
190	UPDATE_2_0_21 VA-BATTLEFIELD ACUPUNCTURE		04/18/2017@05:39
191	UPDATE_2_0_212 VAAES SHIFT ASSESSMENT BUNDLE		07/14/2021@13:15
192	UPDATE_2_0_212 VAAES SHIFT ASSESSMENT BUNDLE		07/23/2021@05:27
193	UPDATE_2_0_215 VA-WHS		05/21/2021@06:52
+ + Next Screen - Prev Screen ?? More Actions >>>			
CFE	Create Exchange File Entry	LHF	Load Host File
CHF	Create Host File	LMM	Load MailMan Message
CMM	Create MailMan Message	LR	List Reminder Definitions
DFE	Delete Exchange File Entry	LWH	Load Web Host File
IFE	Install Exchange File Entry	RI	Reminder Definition Inquiry
IH	Installation History	RP	Repack
Select Action: Next Screen// IFE Install Exchange File Entry			
Enter a list or range of numbers (1-424): 189			

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry
Enter the number that corresponds with your entry **UPDATE_2_0_209 VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP UPDATE** (in this example it is entry 189 it will vary by site). The date of the exchange file should be 08/05/2021.

Component	Category	Exists
Source:		
Date Packed: 08/05/2021@08:55:55		
Package Version: 2.0P42		
Description:		
The following Clinical Reminder items were selected for packing:		
REMINDER DIALOG		
VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP		
REMINDER TERM		
VA-REMINDER UPDATE_2_0_209		
Keywords:		
Components:		
+ Enter ?? for more actions >>>		
IA	Install all Components	IS Install Selected Component
Select Action: Next Screen// IA		

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.

Select Action: Next Screen// **IA Install all Components**

You will see several prompts, for all new entries you will choose **I to Install**

For components that already exists but the packed component is different, you will choose **O to Overwrite**.

You will be prompted to install the reminder dialog component – You will choose to install all even though some components may have an X to indicate that they exist.

Dialog Components		Jun 03, 2021@13:41:29		Page: 1 of 42	
Packed reminder dialog: VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP [NATIONAL DIALO					
Item	Seq.	Dialog Findings	Type	Exists	
1		VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP	dialog	X	
2	5	VA-SRM VERSION NUMBER Finding: *NONE*	element	X	
3	10	VA-SRM GUIDANCE Finding: *NONE*	element	X	
4	15	VA-GP SRM VET CONTACTED-RECEIVING FOLLOW-UP Finding: *NONE*	group	X	
5	15.5	VA-SRM CONTACT AFTER ED OR UC VISIT Finding: VA-SRM FU SPED (HEALTH FACTOR)	element	X	
6	15.10	VA-SRM CONTACT AFTER DISCHARGE FROM INPATIENT PSYCH Finding: VA-SRM FU PDE (HEALTH FACTOR)	element	X	
+ Next Screen - Prev Screen ?? More Actions					
DD	Dialog Details	DT	Dialog Text	IS	Install Selected
DF	Dialog Findings	DU	Dialog Usage	QU	Quit
DS	Dialog Summary	IA	Install All		
Select Action: Next Screen// IA					

At the Select Action prompt, type IA to install the dialog – VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP

Select Action: Next Screen// IA Install All

Install reminder dialog and all components with no further changes: Y// Yes

Packed reminder dialog: VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP [NATIONAL DIALO				
VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP (reminder dialog) installed from exchan				
Item	Seq.	Dialog Findings	Type	Exists
1		VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP	dialog	X
2	5	VA-SRM VERSION NUMBER Finding: *NONE*	element	X
3	10	VA-SRM GUIDANCE Finding: *NONE*	element	X
4	15	VA-GP SRM VET CONTACTED-RECEIVING FOLLOW-UP Finding: *NONE*	group	X
5	15.5	VA-SRM CONTACT AFTER ED OR UC VISIT Finding: VA-SRM FU SPED (HEALTH FACTOR)	element	X
6	15.10	VA-SRM CONTACT AFTER DISCHARGE FROM INPATIENT PSYCH Finding: VA-SRM FU PDE (HEALTH FACTOR)	element	X
+ + Next Screen - Prev Screen ?? More Actions				
DD	Dialog Details	DT	Dialog Text	IS Install Selected
DF	Dialog Findings	DU	Dialog Usage	QU Quit
DS	Dialog Summary	IA	Install All	
Select Action: Next Screen// Q				

After completing this dialog install, you will type Q.

Component	Category	Exists
Source: [REDACTED]		
Date Packed: 08/05/2021@08:55:55		
Package Version: 2.0P42		
Description:		
The following Clinical Reminder items were selected for packing:		
REMINDER DIALOG		
VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP		
REMINDER TERM		
VA-REMINDER UPDATE_2_0_209		
Keywords:		
Components:		
+ + Next Screen - Prev Screen ?? More Actions >>>		
IA	Install all Components	IS Install Selected Component
Select Action: Next Screen// Q		

You will then be returned to this screen. At the **Select Action** prompt, type **Q**.

Install complete.

Post Installation

1. **You should already have a note titled SUICIDE RISK MANAGEMENT FOLLOW-UP attached to the reminder dialog VA-OSP SUICIDE RISK MANAGEMENT FOLLOW-UP. Open/review and confirm the version is 2.3.**
2. **Insert local data objects.**
 Using reminder dialog manager, change view to element view, locate and update the following elements to add your local data objects:
 - a. VAL-TH VVC TELEPHONE TRIAGE CONTACT PHONE OBJECT – replace the dialog text *PHONE OBJECT HERE* with your local object for patient phone number
 - b. VAL-TH VVC TELEPHONE TRIAGE PATIENT LOCATION HOME– replace the dialog text *PATIENT ADDRESS OBJECT HERE* with your local object for patient address.